



ORLANDO
HEALTH®

TOGETHER, WE'RE BETTER

2019 GRANT RECIPIENTS

Aspire Health Partners, Inc.

Behavioral Health
Navigation Program

**Central Florida Black Nurses
Association of Orlando, Inc.**

Central Florida Heart Initiative

City of Orlando, Green Works

Parramore Farmers Market

Community Health Centers, Inc.

Children in Focus - Pediatric
Vision Services in Pine Hills

Covenant House Florida, Inc.

Bright Beginnings

**Florida Department of Health
in Seminole County**

Seminole Community
Paramedicine/Community
Health Worker Program

Orange Blossom Family Health

Orange Blossom Family Health
at Evans High School -
Access to Oral Health Services

Hebni Nutrition Consultants, Inc.

Project Oasis

**Second Harvest Food Bank
of Central Florida, Inc.**

Orange County School
Market Program

**Second Harvest Food Bank
of Central Florida, Inc.**

Osceola County Teen
Nutrition Team Internship

Seniors First, Inc.

Emergency Meals on Wheels

Seniors First, Inc.

Stepping Stone
Medical Equipment Bank

United Against Poverty, Inc.

Grocery Voucher Program

**Clifford E. Graese Community
Health Library**

Health Literacy Orlando

**The Howard Phillips Center
for Children & Families**

Children's Advocacy Center

Orlando Health Trauma Team

Senior Fall Prevention Program



Now, more than ever, our community recognizes the importance of quality, compassionate and innovative care. Through the good times and uncertain times, Orlando Health remains steadfast in its commitment to serving the millions of Central Florida residents.

This report focuses on three life-enhancing initiatives Orlando Health offers in response to needs identified in our community.

You'll discover how Orlando Health's participation in the **340B federal drug-pricing program** helps underserved residents afford lifesaving medication that is necessary to maintain their quality of life. You'll learn about Orlando Health's extensive efforts in **supporting diverse businesses** and the personal and economic impacts they're having. And finally, you'll hear from front-line team members about the important work Orlando Health's **OB-GYN Resident Practice** is doing to protect the next generation by caring for expectant mothers with high-risk pregnancies.

These stories illustrate Orlando Health's commitment to caring for and about the Central Florida community every day.

David Strong

President and CEO
Orlando Health

ON THE COVER

Danielle Ng'Saye, Front Office Assistant,
Orlando Health Winnie Palmer Hospital for Women & Babies
High Risk Obstetrics & Gynecology Resident Practice

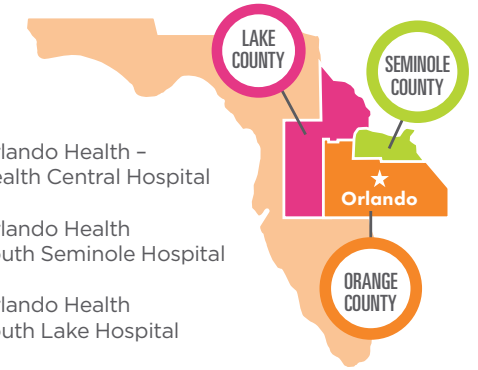
About Orlando Health

Orlando Health includes an extensive network of physicians representing more than 80 specialties and primary care; eight wholly-owned or affiliate hospitals; a skilled nursing and rehabilitation center; and multiple outpatient care centers offering urgent care, same-day surgery, and laboratory, imaging and rehabilitation services.

ORLANDO HEALTH AT A GLANCE

ORLANDO HEALTH HOSPITALS

- Orlando Health Orlando Regional Medical Center
- Orlando Health – Health Central Hospital
- Orlando Health Arnold Palmer Hospital for Children
- Orlando Health South Seminole Hospital
- Orlando Health Winnie Palmer Hospital for Women & Babies
- Orlando Health South Lake Hospital
- Orlando Health Dr. P. Phillips Hospital
- Orlando Health UF Health Cancer Center



The High Risk Obstetrics & Gynecology Resident Practice provides OB-GYN resources for vulnerable pregnancies. *See story on page 18.*



LONG-STANDING COMMUNITY HOSPITALS OFFERING

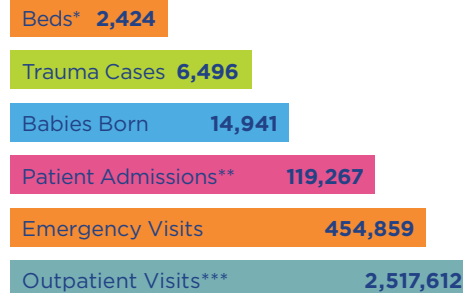
The region's **only** Level One Trauma Center

The area's **first** heart program

Specialty hospitals dedicated to children, women and babies

A **major** cancer center

PROVIDING ACCESS TO NEARLY 3 MILLION CENTRAL FLORIDA RESIDENTS



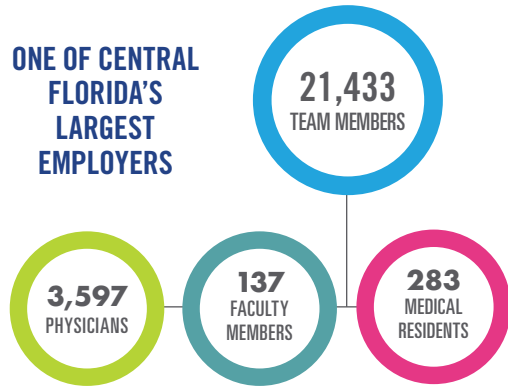
*Licensed acute beds and skilled nursing licensed beds

**Excluding newborns

***Includes hospitals, physician enterprises, imaging centers, ambulatory surgery centers, and CareSpot. Excludes emergency visits and women's triage.

ORLANDO HEALTH AT A GLANCE*

ONE OF CENTRAL FLORIDA'S LARGEST EMPLOYERS



Increased our commitment to building a strong, supplier diversity program by reaching \$104 million system-wide supplier diversity spend.
See story on page 12.

OUR EXPERTISE

- Heart and Vascular
- Cancer Care
- Neurosciences
- Surgery
- Pediatrics
- Orthopedics & Sports Medicine
- Neonatology and Women's Health
- Primary Care

A STATUTORY TEACHING HOSPITAL SYSTEM

One of Florida's **6 major** teaching hospitals

Pharmacy Residency Programs	5
Residency Programs	7
Fellowship Programs	21



The 340B Program generated \$79 million in prescription savings.
See story on page 6.

*Fiscal Year 2019

Community Benefit Financials*

\$3.8 BILLION not-for-profit healthcare organization and community-based network of physician practices, hospitals and outpatient care centers throughout Central Florida.

\$ 76,834,823	Charity Care Charity care is the total cost of services incurred by Orlando Health to provide medical services to those patients who have demonstrated their inability to pay. Charity care does not include bad debt.
+ \$ 74,304,077	Community Benefit Programs and Services
+ \$ 142,924,301	MEDICAID and other Means-Tested Programs Shortfalls**
\$ 294,063,201	TOTAL COMMUNITY BENEFIT
+ \$ 29,459,585	MEDICARE Shortfalls**
+ \$ 435,860,902	Bad Debt Bad debt is the total cost of services incurred by Orlando Health for services provided to patients who have not paid their bills and who have not demonstrated their inability to pay.
+ \$ 1,297,502	Community-Building Activities Community-building activities include programs that address the root causes of health problems, such as poverty, homelessness and environmental problems. Costs of these activities include cash, in-kind donations and budgeted expenditures for the development of a variety of community-building programs and partnerships above reimbursement.
\$ 760,681,189	TOTAL VALUE TO THE COMMUNITY

*Based on: A Guide for Planning & Reporting Community Benefit, Catholic Health Association (CHA) of the United States, 2008 edition.
**Medicare, Medicaid, and other means-tested programs pay Orlando Health less than it costs the organization to provide care to its Medicare, Medicaid and other means-tested programs patients. The amounts shown are the actual costs to provide these services above reimbursement.



340B

A PRESCRIPTION FOR SUCCESS

Caring for patients may be the main job of a hospital system, but caring about them is equally important. Thanks to the 340B Drug Pricing Program, Orlando Health has created compassionate, life-enhancing programs designed to improve the Central Florida communities it serves.

Initiated more than 25 years ago in Section 340B of the Public Health Service Act, this federal drug pricing program requires pharmaceutical manufacturers participating in Medicaid to provide discounts to hospitals serving low-income, uninsured and indigent patients.

“The savings created by this program allows disproportionate-share hospitals like us to reduce the price of prescriptions for patients,” says Jim Moye, 340B program coordinator for Orlando Health Pharmacy Administration. “Last year, the 340B program generated \$79 million in savings that Orlando Health used to implement medication management and community health programs for our vulnerable, underserved populations.”

THE HEART OF THE MATTER

Teaming pharmacists with heart-failure patients is one way Orlando Health utilizes these funds. “We are hands on,” says Hue Wedekind, PharmD, pharmacist, Scripts Orlando Health Heart Institute Heart Failure Clinic. “We spend personal, one-on-one time in prescription



Jessica Ostergaard, Pharmacy Manager at Orlando Health Heart Institute Pharmacy.

THE 2019 ORLANDO HEALTH 340B PROGRAM

546 patients saved
\$919,800.94
on copay assistance

806 patients saved
\$515,864.08
on 1,712 vials for non-oncology medication

consultation, educating at discharge and following up at our clinic to make sure our patients have access to and understand their therapies.”

Launched in 2012 as a drug pricing program providing prescriptions to indigent heart patients, the concept quickly expanded. In addition to dispensing medication, pharmacists began providing bedside consultations before heart-failure patients were released from the hospital. One year later, pharmacists were brought into the clinic setting to participate in follow-up appointments. The result? Fewer heart patients like Jack Watson making multiple visits to Orlando Health’s emergency departments.

In October, breathless, experiencing chest pains, his legs and feet swollen, Watson headed to the emergency room. He was diagnosed with chronic obstructive pulmonary disease (COPD) and heart failure and spent four days in the hospital.

Back home with a pile of prescriptions and mounting bills, the 56-year-old tow truck driver struggled. “I couldn’t work,” he says. “I couldn’t keep my medicines straight. I fell behind on my bills. I had no clue what to do next.”

Out of money and medicine, Watson landed back in the emergency room. This time, a pharmacist met with him in the hospital, explained his

therapies and followed up with him at his clinic appointments.

Patients like Watson are encouraged to bring all their prescriptions to their first clinic visit. The pharmacist scours therapies for potential drug interactions and dosage issues, then educates the patient on their medications and side effects.

“We never know what we might find,” says Gwenetta Barrington, BPharm, RPh, clinical heart failure pharmacist. “One patient’s pill box included a nail fungus medicine known to exacerbate his heart condition.”

Pharmacists also discover details patients are too embarrassed to share with their doctors. Some aren’t filling necessary prescriptions because they can’t afford them. Others admit they can’t read and don’t know what the labels on the pill bottles say. Most are overwhelmed.

“We are problem solvers,” says Abinette M. Soto, PharmD, an assistant manager with Orlando Health Scripts Outpatient Pharmacy, who helped develop the program. “When we educate our patients, fewer make repeat visits to the emergency room.”

Watson agrees. “The clinic was a blessing,” he says. “The pharmacist helped me figure out my pills and

breathing treatments and how to afford my prescriptions so I could get back to work. If it wasn’t for Orlando Health, I’m pretty sure I would be homeless.”

A CULTURE OF CARING

Paying for necessary therapies remains a hurdle for many patients. The uninsured rate for the city of Orlando is pegged at 13.5 percent, according to the U.S. Census Bureau. Uninsured patients may stop treatment or not fill a prescription. A manageable health concern can morph into a more costly, life-threatening issue.

“Medication replacement programs help eligible patients receive free or low-cost medication,” says Whitney Nelson, a patient assistance coordinator for Orlando Health. She oversees 340B medical assistance for non-oncology drugs, handling reimbursements for prescriptions like higher-end antibiotics. In 2019, she helped 806 patients save \$515,864.08 on 1,712 vials of medicine.

“People are ecstatic when I find them reimbursements,” says Nelson, who contacts eligible patients and files the necessary paperwork. “Most of them don’t realize assistance is available. It’s such a feel-good job to help people afford their treatment.”

While some patients have no insurance, others like Katherine Fiola, who takes multiple medications for her stage 4 breast cancer, discover they are under-insured. When the bills arrive, they are hit with high deductibles and costly copays.

“I was shocked when I got my first bill and saw how much insurance didn’t pay,” says the 59-year-old Orlando native who started chemotherapy three years ago. “I have a huge deductible. My treatments would have been financially decimating without help.”

Fortunately, she found help. Jacqueline King oversees a patient assistance team dedicated to helping cancer patients like Fiola pay for their therapies. “When someone

receives a cancer diagnosis, they are completely shattered,” says King, an assistant manager of pharmacy at Orlando Health UF Health Cancer Center. “They need us. With the copay assistance program, drug manufacturers cover the cost of the prescription’s high copay for insured patients who need assistance.”

In 2019, King’s team helped patients save \$7,174,918.56 on 1820 vials of medication and \$919,800.94 on copay assistance for 546 patients. These programs removed \$5,852.21 from Fiola’s bills.

“I can’t say enough about this wonderful group of people,” says Fiola. “They care. They handle the stress so I can focus on my health without worrying about an unmanageable bill.”

HELPING HANDS

In addition to saving money on medication, the 340B Program offers opportunities for patient advocacy.

These services include organizing Meals on Wheels deliveries, finding housing, offering dietary education and providing medical supplies for remote patient monitoring. Certified translators on the patient assistance teams act as language liaisons with drug companies for patients who don’t speak English. Advocates find community grants and other

resources to help patients who may not qualify for assistance, but still need some financial help. “We create connections,” says Gwenetta Barrington, BPharm, RPh, clinical heart failure pharmacist. “Then we help coordinate the care patients need to be successful in their recoveries. The way we utilize the 340B Program has allowed us to truly change lives.”



Offering Equal Access to Economic Opportunity

“Orlando Health values people and personal development. They have an inclusive, caring way of doing business that is so encouraging.”

Yanet Herrero, president and CEO of Kings Service Solutions (KSS) with staff members at KSS.

Opened a century ago as a small general hospital, Orlando Health has blossomed into one of the state’s most comprehensive, not-for-profit healthcare systems. Its multiple facilities care for more than three million Central Florida residents and 4,500 international visitors annually.

As Orlando Health has grown, so has the diversity of the communities it serves. According to the most recent 2018 statistics by DataUSA, Orlando has an ethnic population that is 35.8 percent white, 31.7 percent Hispanic or Latino, and 25.5 percent black or African American. In addition to the largest Puerto Rican population in Florida, the region also is home to large Caribbean and West Indian communities, according to 2020 data from World Population Review.

In keeping with its historical commitment to multicultural and community inclusiveness, Orlando Health launched its Diversity & Minority Business Development Department in 2013. This department provides diverse, community-based suppliers with guidance for equal access to business opportunities with Orlando Health in collaboration with Supply Chain and Health Trust, Orlando Health's group purchasing organization.

"As one of Central Florida's largest employers, we recognize our responsibility to reflect the cultural diversity of our communities within our business practice," says Marisol Romany, director of Diversity & Minority Business Development for Orlando Health. "By working with diverse suppliers, we can more effectively relate to our patients, their families and our business communities."

The department's Supplier Diversity Program recognizes vendor classifications such as Small Business Enterprise (SBE), Women-Owned Business Enterprise (WBE), Minority-Owned Business Enterprise (MBE), Veteran-Owned Business

Orlando Health's commitment to supplier diversity translated to a \$104 million system-wide spend in 2018, and increased to a \$107+ million investment in 2019.

Enterprise (VBE), and Lesbian/Gay/Bisexual/Transgender Business Enterprise (LGBT). To meet the criteria to apply for the program, a business must be 51 percent or greater owned by a diverse classification and operated and managed as a minority business enterprise determined by a nationally recognized third-party certifying organization.

Supporting and developing minority entrepreneurship also reaps economic benefits for local communities. "When you purchase from small and diverse community vendors, you help build sustainable economies for your clients," says Romany. "By helping create the right fit with small and diverse suppliers, everyone benefits."

Orlando Health's commitment to supplier diversity translated to a \$104

million system-wide spend in 2018, and increased to a \$107+ million investment in 2019. In addition to the expected healthcare-related opportunities, Orlando Health also contracts for maintenance services such as construction.

Creating the right fit means focusing on vendor development and mentorship. "Not all minority suppliers can immediately service an organization as large as Orlando Health," says Romany. "We foster opportunities by preparing them, providing certification, scholarships and offering insights on business best practices. We help them get started with the process of becoming a vendor for the organization."

Receiving a contract can take a supplier weeks, months or even years, depending on their circumstances. It is a process Yanet Herrero understands well. The Orlando businesswoman first met Romany several years ago at a supplier diversity business expo at the Hispanic Chamber of Commerce of Metro Orlando. The president and CEO of Kings Service Solutions (KSS), Herrero had launched a small minority- and woman-owned commercial janitorial company in 2010.

At the time she attended the chamber's vendor event, she was

looking for a way to grow her startup business and expand her limited workforce. "I was intrigued by Marisol's personal engagement," says Herrero. "She wasn't just there to talk about how vendors worked with Orlando Health. She was interested in helping me improve my company. She articulated clearly what I needed to do, why I needed to do it and how I could achieve operational excellence to work with Orlando Health."

The entrepreneur also embraced Orlando Health's mission of serving the community and caring for the patients. "There is an intentionality with Orlando Health that brings success to suppliers like me," says Herrero. "They have a very clear and strategic process to vet and select vendors. There is a sense of teamwork and collaboration that makes it feel like we are all in this together."

Herrero spent the next four years implementing new business practices and expanding her company. Along the way, she attended business expos hosted by the Diversity & Minority Business Development Department, introduced her cleaning services to Supply Chain and Asset Strategy representatives and regularly touched base with Romany, updating her on her progress. Eventually her hard work paid off and KSS received a contract. Her company now cleans

over 25 locations/physician practices.

“Working with Marisol, we were able to clearly understand what Orlando Health needed and how to be their solution,” she says. “Her department offers the support that sets one up for success.”

Today, Herrero’s tiny startup has expanded into a bustling company employing more than 500 and servicing clients throughout Florida and North Carolina. Named one of the 25 most influential persons in Central Florida in 2017 by the Hispanic Chamber of Commerce of Metro Orlando’s *Vision* magazine, she considers herself simply the “chief servant officer” at KSS. She measures her company’s success through job creation and the impact of the families she helps.

“I love to share our employees’ stories because they showcase firsthand the positive community impact of developing supplier diversity and creating jobs,” says Herrero. “These are stories of employees being able to buy their first car or their first house or sending their kids to college. These are the stories that matter.”

Herrero’s story is also one of perseverance and success. “Yanet is a positive example of a great vendor

“As one of Central Florida’s largest employers, we recognize our responsibility to reflect the cultural diversity of our communities within our business practice.”

Marisol Romany, director of Diversity & Minority Business Development for Orlando Health

relationship,” says Romany. “She listened closely to our expectations, then took a proactive approach to building a business that would meet or exceed those needs in an effort to create a great working relationship.”

Herrero considers the association a collaborative experience. “Entrepreneurs have a dream,” says Herrero. “But without the right partner to mentor and guide you, it just stays a dream. Orlando Health values people and personal development. They have an inclusive, caring way of doing business that is so encouraging.

“Being a vendor for Orlando Health — and being able to build leadership in my team — these are my biggest accomplishments as a businesswoman. I am living my dream.”



Marisol Romany, director and Veronica Armendariz, corporate manager, Culture and Language Resources, part of Orlando Health’s Diversity & Minority Business Development team.

“At the end of the day, we are all fully committed to a healthy mom and a healthy baby,” says Dr. Rebecca Ashton, a fourth-year resident at Orlando Health Winnie Palmer Hospital for Women & Babies’ High Risk Obstetrics & Gynecology Resident Practice. “That’s really just the secret to our success.”

Great Expectations

Every year, more than 12,000 newborns make their debut at Orlando Health Winnie Palmer. Most arrive at the nation’s largest facility dedicated to women and babies the usual way. For others, the journey is more complicated.



“Everyone was vital in keeping my pregnancy safe, healthy and calm.”

Heather Lucas Zabinski

A move to Orlando created an unexpected challenge for Heather Lucas Zabinski. “I had no idea finding a new doctor to take me as a patient would be a major issue,” says the first-time mother, who was halfway through her pregnancy when she and her husband, Bryan, decided to relocate from New Jersey.

“I called 15 practices in Florida. No one would see me, even though I had insurance and up-to-date prenatal care. I was starting to panic.”

Fortunately, Zabinski found the High Risk Obstetrics & Gynecology Resident Practice. Affiliated with Orlando Health Winnie Palmer, the highly regarded women’s outpatient center is part of the hospital system’s Department of Obstetrics and Gynecology’s four-year accredited residency program. The OB-GYN Resident Practice provides extensive experience leading to board certification and doubles as a learning lab for newly graduated doctors specializing in female reproductive health.

At the practice, residents see patients under the direction of a



“This practice is a great resource for patients who might otherwise not have any obstetric care.”

Dr. Rebecca Ashton

perinatologist with special training in high-risk pregnancies. “We are the only practice for high-risk patients who have no place else to go,” says Donna Sagar, operation manager for the OB-GYN Resident Practice. “Patients are referred from health departments and providers in

surrounding counties, as well as across the state. We have cared for multiple generations of the same family.”

Risk factors vary from advanced maternal age and diabetes to high blood pressure, severe cardiac problems, chromosome abnormalities and congenital anomalies. There are

multiple exam and ultrasound rooms, as well as space for diabetic education, nutritional and genetic counseling, and licensed social workers.

SOLVING UNPREDICTABLE PROBLEMS

The resident practice also sees low-risk obstetric patients who are in their third trimester and unable to find a local provider. Some have postponed prenatal care because of financial situations. Others, like Zabinski, transferred to Florida mid-pregnancy for jobs or military service.

Nervously approaching her 30th week of pregnancy and still without care, Zabinski was referred to Sagar who was happy to assist in scheduling an appointment. “On my first appointment, literally every single uncertainty we had completely evaporated,” says the freelance photographer, who was diagnosed with gestational diabetes on her second visit and worked with the clinic’s dietitian to successfully track her sugar.

In March, Zabinski gave birth to a healthy baby girl named Harley-Rae Suzanne. “I cannot speak highly enough about my experience with this practice,” says the new mother. “The nurses, the staff, our midwife, Katie ... everyone was vital in keeping my pregnancy safe, healthy and calm. Without this program, I’m not sure where I would have found care.”

MAJORING IN MATERNAL CARE

Orlando Health is one of six major teaching hospitals in Florida. “Our clinic functions as a private office for the OB-GYN residents, with a focus on our vulnerable population,” says Holly Simpson, care coordinator for the OB-GYN Resident Practice. “Our mission is to train exceptional leaders in women’s healthcare.”

Patients are seen regularly as their pregnancies advance. “This practice is a great resource for patients who might otherwise not have any obstetric care,” says Dr. Ashton, who will remain with Orlando Health Winnie Palmer following completion of her residency. “We do close fetal monitoring, bring diabetes and high blood pressure under control, and take time to educate our patients. It’s hard anywhere that’s super busy to take 20 minutes to spark a conversation, but that’s what we do here.”

Conversation creates better healthcare collaboration. “We had a recent patient with high blood pressure,” says Dr. Ashton. “She was overweight with advanced maternal age and pre-eclampsia. We wanted her monitored in the hospital, but it was hard to convince her to go. Once we took the time to fully explain the importance for her health and the baby’s safety, she agreed. Six weeks postpartum, she told us she was so

“Our mission is to train exceptional leaders in women’s healthcare.”

*Holly Simpson,
Care Coordinator
OB-GYN Resident Practice*



glad she listened because they were both healthy and happy.”

Sometimes a high-risk pregnancy results from a pre-existing medical condition. Other times, issues arise during normal pregnancies that push them into the problematic category. Another patient and her partner presented with brittle bones and

possible dwarfism, but discussion uncovered neither had undergone genetic testing.

The clinic staff stepped in. “We got the testing done for free,” says Simpson. “The information confirmed the diagnosis, which allowed us to tailor prenatal care to best benefit both mother and baby.”

EXPERT ADVANTAGE

Occasionally, the expectant patient isn’t the only one who needs care. “One woman came in with her pregnant daughter, and our practitioner noticed her abdomen changing during appointments,” says Simpson. “We sent her to a doctor who diagnosed ovarian cancer and got her into our cancer center.”

In addition to high- and low-risk maternity care, the practice also offers postpartum and gynecological services, including well-woman exams, biopsies, sonograms and birth-control management. They also provide breastfeeding support and nutritional education to those in need, as well as social services to combat postpartum depression.

“We had an immune-compromised patient from Haiti who touched our hearts,” says Simpson. “She was a new mother, all alone, overwhelmed and suffering postpartum depression. She didn’t speak any English.”

By asking the right questions through a translator, the practice’s team was able to get her the help she needed, keep the baby safe and avert what might have been a tragic situation. “The dedication of our team is amazing,” says Simpson. “We truly love our patients and we love what we do.”

COMMUNITY PARTNERS

Beyond our programs and services, the true value of our community benefit is illustrated best through the relationships we maintain with like-minded organizations. By collaborating with more than 260 not-for-profit groups, we are able to have a bigger, more meaningful impact on the Central Florida community.

306 Foundation, Inc.	Central Florida Commission on Homelessness, Inc.*	Early Learning Coalition of Orange County, Inc.*	Hispanic Heritage Scholarship Fund of Metro Orlando, Inc.*	ONYX Magazine, LLC	South Lake County YMCA
90.7 WMFE*	Central Florida Community Arts, Inc.*	Early Learning Coalition of Seminole County, Inc.*	Historical Society of Central Florida, Inc.*	Orange Appeal	Special Olympics Florida, Inc.
A Gift for Teaching, Inc.*	Central Florida Hotel & Lodging Association, Inc.*	East Orlando Chamber of Commerce*	Holocaust Memorial Resource & Education Center of Central Florida, Inc.	Orange County Public Schools*	Spina Bifida Association of Central Florida, Inc.
Adult Literacy League, Inc.*	Central Florida Sports Commission*	Edgewood Children's Ranch, Inc.*	Hope and Help Center of Central Florida, Inc.	Orange County Public Schools Foundation	Sports 4 the Kids, Inc.*
African American Chamber of Commerce of Central Florida, Inc.*	Central Florida Victim Services Network	Educational Foundation of Lake County, Inc.	Hope CommUnity Center, Inc.	Orange County Regional History Center*	St. Baldrick's Foundation
Ali's Hope Foundation	Central Florida Zoo and Botanical Gardens*	Embrace Families, Inc.*	HOPE Helps, Inc.*	Orlando Ballet, Inc.*	Susan G. Komen Central Florida
Always Wear Your Seatbelt Foundation, Inc.	Children's Advocacy Center	Faith Neighborhood Center	Idignity, Inc.*	Orlando Business Journal	The Albin Polasek Museum & Sculpture Gardens, Inc.
Alzheimer's Association of Central and North Florida*	Children's Home Society of Florida*	Family Services of Metro Orlando, Inc.	IMPOWER, Inc.	Orlando City Soccer Foundation, Inc.*	The Center For Independent Living, Inc.*
American Cancer Society, Inc.*	Children's Safety Village of Central Florida, Inc.	Feeding Children Everywhere, Inc.	Indian American Chamber of Commerce, Inc.	Orlando Day Nursery Association, Inc.*	The Christian Sharing Center, Inc.
American College of Healthcare Executives, Inc.*	City of Apopka	Florida Abilities and Inclusion Network, Inc.	International Drive Resort Area Chamber of Commerce*	Orlando Economic Partnership, Inc.*	The Finley Project, Inc.
American Diabetes Association, Inc.*	City of Clermont	Florida Collegiate Summer Baseball League, Inc.	Junior Achievement of Central Florida, Inc.*	Orlando Museum of Art, Inc.*	The Foundation for Seminole County Public Schools, Inc.*
American Foundation for Suicide Prevention, Inc.*	City of Groveland	Florida Department of Health - Lake County	Juvenile Diabetes Research Foundation, Inc. - Central Florida Chapter*	Orlando Repertory Theatre, Inc.*	The Gift of Swimming, Inc.
American Heart Association, Inc.*	City of Lake Mary	Florida Department of Health - Orange County	Kissimmee/Osceola County Chamber of Commerce, Inc.*	Orlando Shakespeare Theater, Inc.*	The Jewish Federation of Greater Orlando, Inc.
American Lung Association, Inc.*	City of Lake Mary Fire Department	Florida Department of Health - Osceola County	Kiwanis Club of Clermont, Inc.	OurLegacy	The Leukemia & Lymphoma Society, Inc.*
Apopka Area Chamber of Commerce, Inc.*	City of Longwood	Florida Department of Health - Seminole County	Kiwanis of South Lake	Oviedo-Winter Springs Regional Chamber of Commerce, Inc.*	The Mental Health Association of Central Florida, Inc.
Arab American Community Center, Inc.	City of Minneola	Florida Executive Women, Inc.	Lake County Career and Technical Education	Pancreatic Cancer Action Network, Inc.	The Negro Spiritual Scholarship Foundation, Inc.
Asian American Chamber of Commerce of Central Florida, Inc.*	City of Ocoee	Florida Rush	Lake County Public Schools	Pediatric Congenital Heart Association*	The Orlando Philharmonic Orchestra, Inc.*
Aspire Health Partners, Inc.	City of Orlando	Florida Sports Foundation, Inc.	Lake County Sheriff's Office	Pet Alliance of Greater Orlando, Inc.	The Roth Family Jewish Community Center of Greater Orlando*
Association for Corporate Contribution Professionals	City of Orlando Police Department	Foundation for Seminole State College of Florida, Inc.*	Lake Emergency Medical Services, Inc.	Pine Castle Historical Society, Inc.	The West Orange Junior Service League, Inc.
ATHENA International, Inc.	City Year Orlando*	Freedom Ride, Inc.	Lake Mary High School	Polis Institute, Inc.	Town of Windermere
Autism Society of Greater Orlando, Inc.	Clermont Fire Department	Friends of Children and Families, Inc.	Lake Technical Center, Inc.	Pride Chamber of Commerce, Inc.*	UCF Go Baby Go!
Autism Speaks, Inc.	Clermont Football Club	Friends of Lake Louisa State Park, Inc.	Lake-Sumter State College Foudation, Inc.*	Primary Care Access Network, Inc.*	United Against Poverty, Inc.*
B.A.S.E. Camp Children's Cancer Foundation, Inc.*	Clermont Police Department	Friends of South Lake, Inc.	Leadership Florida*	Project Scholars, Inc.*	United Arts of Central Florida, Inc.*
Black History Committee of Orange County, Inc.	Clermont-Minneola Lions Club Foundation, Inc.	Garden Theatre, Inc.*	Leadership Lake County Alumni Association, Inc.	Prospera*	United Cerebral Palsey of Central Florida, Inc.*
Bloom & Grow Garden Society, Inc.	Coalition for the Homeless of Central Florida, Inc.	Get Fit Lake	Leadership Lake County, Inc.	Quest, Inc.*	United Negro College Fund Orlando
Boy Scouts of America Central Florida Council*	COAMED Foundation Inc.	Give Kids the World, Inc.	Leadership Seminole, Inc.*	Rescue Outreach Mission of Central Florida, Inc.	United Way of Lake and Sumter Counties, Inc.
Boys and Girls Club of Central Florida, Inc.*	Colon Cancer Coalition	Grace Medical Home, Inc.*	Lifestream Behavioral Center, Inc.*	Rollins College: Edyth Bush Institute for Philanthropy & Nonprofit Leadership	University of Central Florida College of Medicine
Boys and Girls Club of Central Florida, Inc. (Seminole County chapter)	Come Out with Pride, Inc.	Guardian Care Nursing & Rehabilitation Center	LIFT Orlando, Inc.*	Ronald McDonald House Charities Central Florida, Inc.*	University of Central Florida Sports and Fitness
Boys Town of Central Florida, Inc.	Community Foundation of South Lake County, Inc.*	Habitat for Humanity Greater Orlando, Inc.	Lighthouse Central Florida, Inc.*	Roper YMCA*	University of Florida/IFAS Extension Orange County
Brain Injury Association of Florida, Inc.	Community Health Centers, Inc.	Habitat for Humanity Lake-Sumter, Florida, Inc.*	Lighhouse Central Florida, Inc.*	Rotary Club of Dr. Phillips*	University of Florida/IFAS Extension Seminole County
Break Away Track Club	Cornerstone Hospice & Palliative Care, Inc.	Habitat for Humanity Seminole County and Greater Apopka, Florida, Inc.*	Make-A-Wish of Central & Northern Florida, Inc.*	Rotary Club of Lake Buena Vista, Inc.*	US Marine Corps Toys for Tots
Camaraderie Foundation, Inc.*	Covenant House Florida, Inc.	HAPCO Music Foundation, Inc.	March of Dimes, Inc.*	Rotary Club of Lake Mary, Inc.*	Valencia Foundation*
Camp Boggy Creek*	Creative City Project, Inc.	Harbor House of Central Florida, Inc.*	MicheLee Puppets, Inc.*	Rotary Club of South Lake County Florida, Inc.	Victim Service Center*
Canine Companions for Independence, Inc.	Crohn's & Colitis Foundation, Inc.*	Harry P. Leu Gardens	Montverde Pop Warner Football & Cheerleading	Rotary Club of Winter Garden, Inc.*	Victory Cup Initiative, Inc.
CareerSource Central Florida*	Crossroads Corral	Health Care Center for the Homeless, Inc.	Muscular Dystrophy Association Inc.	Runway to Hope, Inc.*	Visit Orlando*
Central Care Mission of Orlando, Inc.	Cystic Fibrosis Foundation	Health Sciences Collegiate Academy*	Nathaniel's Hope	Second Harvest Food Bank of Central Florida, Inc.*	We Care of Lake County, Inc.*
Central Florida Black Nurses Association of Orlando, Inc.*	Dave's House, Inc.	Healthy Start Coalition Orange County, Inc.*	National Alliance on Mental Illness of Greater Orlando, Inc.*	Seminole County PARC's Foundation	West Orange Chamber of Commerce, Inc.*
	Down Syndrome Foundation of Central Florida, Inc.	Heart of Florida United Way, Inc.*	National Association for the Advancement of Colored People, Inc.	Seminole County Public Schools	West Orange Christian Service Center
	Down Syndrome Foundation of Florida, Inc.	Hebni Nutrition Consultants, Inc.	Orange County Branch	Seminole County Regional Chamber of Commerce, Inc.*	West Orange Habitat for Humanity, Inc.*
	Downtown Arts District, Inc.*	Hemophilia Foundation of Greater Florida, Inc.	New Beginnings*	Seminole County Sheriff's Office Community Foundation, Inc.	West Orange Healthcare District
	Downtown Orlando Partnership*	Heroes Strong, Inc.	New Hope for Kids, Inc.*	Shepherd's Hope, Inc.*	Winter Garden Arts Association
	Dr. P. Phillips YMCA*	Hispanic Chamber of Commerce of Metro Orlando, Inc.*	NextStep Orlando, Inc.	Smithsonian Institution	Winter Garden Heritage Foundation, Inc.*
			Oakland Nature Preserve, Inc.	SoDo District	Winter Park Chamber of Commerce, Inc.*
			Oakmonte Village at Lake Mary	South Lake Chamber of Commerce, Inc.*	Woman's Club of Ocoee, Inc.
			Ocoee Lions Club, Inc.		Workforce of Central Florida, Inc.
			onePULSE Foundation, Inc.*		YMCA of Central Florida*
					Zebra Coalition, Inc.*

*Denotes Orlando Health board representation

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