

# REACHING LEARNING THRIVING

ORLANDO HEALTH®

2017 COMMUNITY  
BENEFIT REPORT





The Orlando Health Community Grant Program is one way Orlando Health invests back into our community, providing support for the important work being done in Central Florida.

- |   |  |   |
|---|--|---|
| <p><b>Adult Literacy League</b><br/>Adult Basic Education</p> <p><b>Arnold Palmer Medical Center Transport</b><br/>Car Seats Matter</p> <p><b>Black Nurses Rock Orlando</b><br/>HIV/AIDS Nurse Ambassador Program</p> <p><b>Center for Multicultural Wellness and Prevention</b><br/>Heart &amp; Soul Program</p> <p><b>Central Florida Commission on Homelessness</b><br/>Voices of Youth Count for Central Florida</p> <p><b>Children's Home Society of Florida</b><br/>Early Head Start Program - Baby Vaccinations</p> <p><b>Clean the World Foundation</b><br/>Soap in Schools Program</p> | <p><b>Coalition for the Homeless of Central Florida</b><br/>Center for Women &amp; Families</p> <p><b>Dave's House</b><br/>10th Dave's House</p> <p><b>Dental Care Access Foundation</b><br/>Oral Hygiene Education and Fluoride Varnish Program</p> <p><b>Florida Department of Health in Seminole County</b><br/>Goldsboro Farmers Market</p> <p><b>Grace Medical Home</b><br/>Heart Healthy Habits</p> <p><b>Healing the Children Florida</b><br/>Domestic Aid-Local Kids Program</p> <p><b>Howard Phillips Center for Children &amp; Families</b><br/>Teen Xpress Program</p> <p><b>Libby's Legacy Breast Cancer Foundation</b><br/>Pink Ribbon Garden Project</p> | <p><b>New Hope for Kids</b><br/>Volunteer and Counseling Development</p> <p><b>Orange Blossom Family Health</b><br/>Pediatric Community School Nurse</p> <p><b>Second Harvest Food Bank of Central Florida</b><br/>Healthy Food Box Program</p> <p><b>Seniors First</b><br/>Emergency Meals on Wheels</p> <p><b>United Cerebral Palsy of Central Florida</b><br/>UCP/BETA Teen Connection Prenatal Attachment Program</p> <p><b>University of Florida/IFAS Extension Seminole County</b><br/>Improving Healthy Behaviors in Seminole County Parents</p> <p><b>Zebra Coalition for Youth</b><br/>Mental Health Counseling - LatinX Community</p> |
|---|--|---|

LETTER FROM DAVID STRONG



QUALITY CARE IN OUR COMMUNITY

**In November 2018, Orlando Health will celebrate 100 years of service to Central Florida. It is humbling to reflect on the commitment of our team members and physicians as they work to improve the health and quality of life of the individuals and communities we serve.**

In this report, you'll read about how we care for residents where they live, whether through grassroots efforts or creative and innovative programs that help address critical health needs. With support from the Orlando Health Community Grant Program, breast cancer survivors who struggle to afford healthy food are reducing their risk of reoccurrence through healthy eating. We're helping team members and their colleagues have

meaningful and life-saving conversations with at-risk populations. We're creating access in the classroom for students and taking our hands-on care and expertise beyond our walls through our REACH program and Stop the Bleed initiative.

As we enter a new century, we will strive for excellence in quality care, work to enhance the experience of our patients and their families, and cultivate how we connect with the community.

Thank you for choosing Orlando Health.

**David Strong**  
PRESIDENT AND CEO  
ORLANDO HEALTH

# ABOUT ORLANDO HEALTH\*

**We are a \$3.8 billion not-for-profit healthcare organization and community-based network of physician practices, hospitals and outpatient care centers throughout Central Florida.**

The organization includes an extensive network of physicians representing more than 40 specialties and primary care; nine wholly-owned or affiliate hospitals; a skilled nursing and rehabilitation center; and multiple outpatient care centers offering urgent care, same-day surgery, and laboratory, imaging and rehabilitation services.

## A STATUTORY TEACHING HOSPITAL SYSTEM

**275**  
MEDICAL RESIDENTS

**19**  
FELLOWSHIP PROGRAMS

**7**  
RESIDENCY PROGRAMS

### WE OFFER

The region's **ONLY Level One Trauma Center**

The **area's first heart program**

**Specialty hospitals** dedicated to children, women and babies

A **major cancer center**

Long-standing **community hospitals**

### OUR EXPERTISE

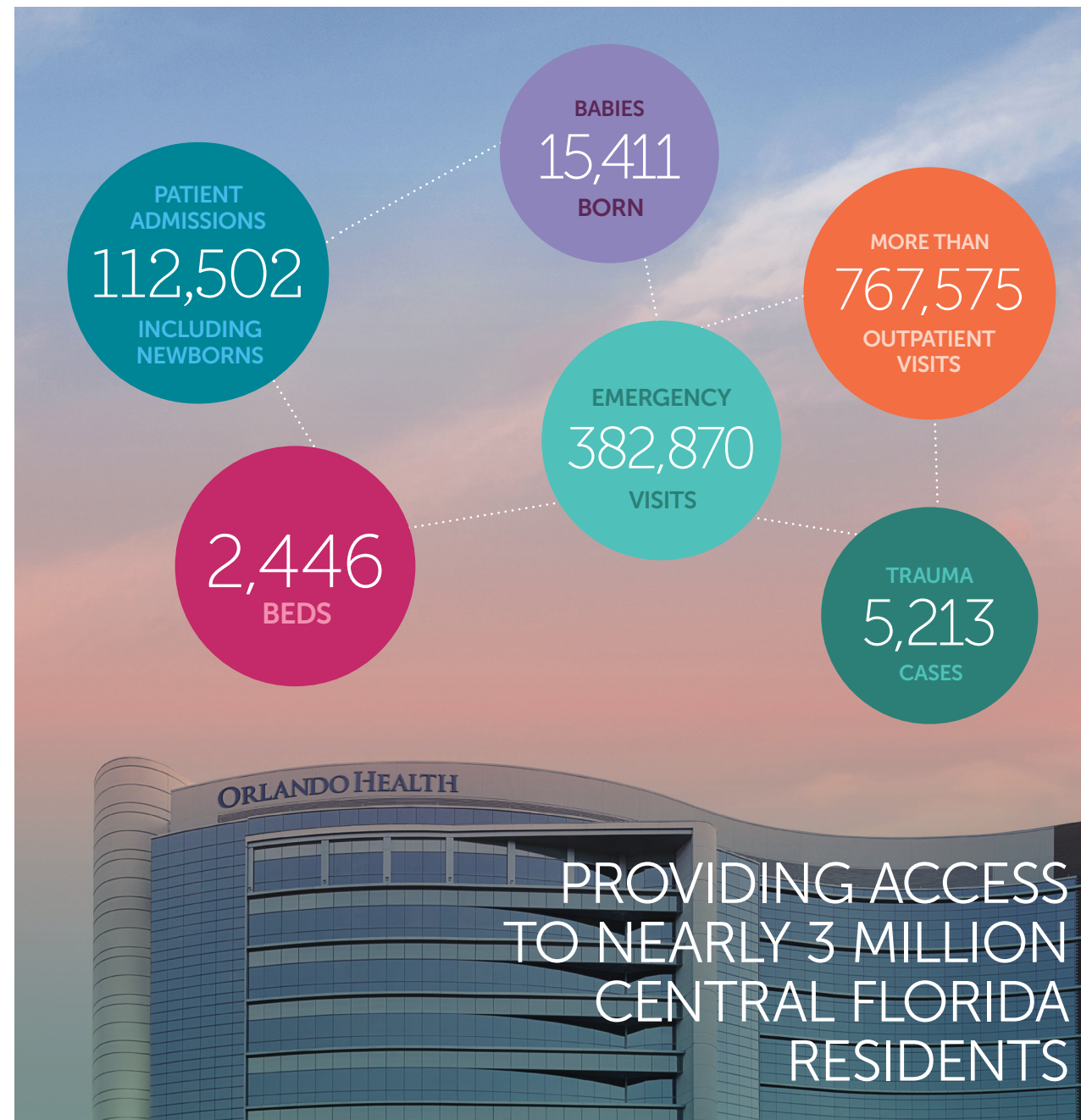
Heart and Vascular

Cancer Care

Neurosciences and Surgery

Pediatric Orthopedics  
Sports Medicine

Neonatology and Women's Health



### ONE OF CENTRAL FLORIDA'S LARGEST EMPLOYERS

**2,907**  
PHYSICIANS

**159**  
FACULTY MEMBERS

**18,561**  
TEAM MEMBERS



### ORLANDO HEALTH HOSPITALS

Orlando Health Orlando Regional Medical Center

Orlando Health Arnold Palmer Hospital for Children

Orlando Health Winnie Palmer Hospital for Women & Babies

Orlando Health UF Health Cancer Center

Orlando Health Dr. P. Phillips Hospital

Orlando Health – Health Central Hospital

Orlando Health South Seminole Hospital

Orlando Health South Lake Hospital

Lakeland Regional Health\*\*

## COMMUNITY BENEFIT FINANCIALS

Based on: A Guide for Planning & Reporting Community Benefit, Catholic Health Association (CHA) of the United States, 2008 edition.

|                       |   |
|-----------------------|---|
| \$ 100,968,632        | <b>Charity Care</b><br>Charity care is the total cost of services incurred by Orlando Health to provide medical services to those patients who have demonstrated their inability to pay. Charity care does not include bad debt.  |
| + \$ 79,909,168       | <b>Community Benefit Programs and Services</b>  |
| + \$ 107,684,684      | <b>MEDICAID and other Means-Tested Programs Shortfalls***</b>   |
| <b>\$ 288,562,484</b> | <b>TOTAL COMMUNITY BENEFIT</b>  |
| + \$ 19,147,665       | <b>MEDICARE Shortfalls***</b>   |
| + \$ 142,906,085      | <b>Bad Debt</b><br>Bad debt is the total cost of services incurred by Orlando Health for services provided to patients who have not paid their bills and who have not demonstrated their inability to pay.  |
| + \$ 330,922          | <b>Community-Building Activities</b><br>Community-building activities include programs that address the root causes of health problems, such as poverty, homelessness and environmental problems. Costs of these activities include cash, in-kind donations and budgeted expenditures for the development of a variety of community-building programs and partnerships above reimbursement. |
| <b>\$ 450,947,156</b> | <b>TOTAL VALUE TO THE COMMUNITY</b>   |

\*\*\*Medicare, Medicaid, and other means-tested programs pay Orlando Health less than it costs the organization to provide care to its Medicare, Medicaid and other means-tested programs patients. The amounts shown are the actual costs to provide these services above reimbursement.

Note: Lakeland Regional Health is not included in the figures above.

# EMPOWERING PEOPLE TO SAVE LIVES

**Unintentional injuries such as car crashes and workplace or at-home injuries and falls can lead to life-threatening bleeding. Among trauma patients, uncontrolled bleeding is the leading cause of preventable death in Central Florida.**

In February 2017, the Trauma Team at Orlando Health Orlando Regional Medical Center partnered with the Orange County EMS Office of the Medical Director to launch Stop the Bleed, an initiative that aims to reduce death and permanent injury by empowering everyday people to take action in a bleeding emergency.

The local program is part of the national Stop the Bleed campaign, which provides bleeding control training to bystanders and first responders. The program began in 2015 as a call to action after the shooting at Sandy Hook Elementary School.

"Someone can bleed to death in five minutes if a wound is significant," says Joseph Ibrahim, MD, trauma medical director at Orlando Health ORMC. "Stop the Bleed recognizes other victims and bystanders as the true first responders in an emergency situation, like mass casualty events. We're teaching people skills they can use until emergency medical services arrive."

Participants in the free, 60- to 90-minute class learn how to properly apply a tourniquet and apply pressure to pack a wound. The class also includes hands-on training using simulators to practice bleeding control techniques, which Dr. Ibrahim says is invaluable.

"People have fears about applying a tourniquet or putting their hands in a wound. The one-on-one instruction with the simulators helps alleviate those fears," he says.

Participants are encouraged to purchase or create bleeding control kits that include a military grade tourniquet, hemostatic gauze to help blood clot or compressed gauze, and

## DID YOU KNOW?

Since February 2017, Orlando Health has trained **1,700** community and team members in bleeding control

Orlando Health ORMC is proud to be home to Central Florida's **ONLY Level One Trauma Center**

**MORE THAN 5,000** trauma patients are treated annually at Orlando Health ORMC

**OVER 200** team members are trained instructors for Stop the Bleed



Joseph Ibrahim, MD, trauma medical director, ORMC

> STOP THE BLEED

latex gloves to keep in homes, offices and cars. They're also taught how to use what they have — a T-shirt, a sock — as a tourniquet or gauze.

"Most people won't be involved in a mass shooting," Dr. Ibrahim says. "But what about when someone falls off a roof or a ladder or is in a motor vehicle accident? These are skills people who aren't medically trained can use in everyday life."

According to Adriana Patel, RN, the injury prevention coordinator at Orlando Health who helps coordinate Stop the Bleed classes, approximately 1,700 people have completed the program. The four to eight classes provided every month include training at the hospital and classes in the community. Some of the groups trained so far include the Orlando City Soccer Club, students from the University of Central Florida, the Seminole County Sheriff's Office SWAT Team, and Duke Energy.

Patel says in addition to a huge community call for the classes, Orlando Health team members from all areas have taken advantage of the program, too. Patel says it's paid off.

"Two days after a team member took the course, she saw a car accident and pulled over to help. She had a kit in her car and provided bleeding control. Thanks to the course, she felt comfortable treating someone who needed it. The story was great to hear because it reinforced that the course works."

**FOR MORE INFORMATION OR TO REGISTER FOR A COURSE,** visit [OrlandoHealth.com/StoptheBleed](https://OrlandoHealth.com/StoptheBleed).

**FOR QUESTIONS OR TO REQUEST TRAINING FOR A COMPANY/ORGANIZATION,** email [StoptheBleed@OrlandoHealth.com](mailto:StoptheBleed@OrlandoHealth.com).



**LEFT: Adriana Patel, RN,** injury prevention coordinator, Orlando Health

**RIGHT: Michael L. Cheatham, MD, FACS, FCCM,** chief surgical quality officer, ORMC

# REACHING PEOPLE, SAVING LIVES

Since 2010, the REACH team has cared for over  
**5,000**  
PATIENTS

The REACH team follows patients for  
**30 DAYS**  
to help navigate the health system and transition of care

**61**  
University of Central Florida students have interned with the REACH program

Since 2010, there has been a  
**65%**  
reduction in readmission rates for patients enrolled in the REACH program

**Imagine being discharged from the hospital and going home to recover and follow your doctor's orders until you're ready to get back to your normal activities. Now imagine that you don't have a permanent home or a regular doctor, and you don't know where your next meal will be coming from.**

After being in the hospital, the follow-up care a person needs can be as critical as the hospital stay itself. Full recovery isn't easy, or even likely, if health problems are compounded by homelessness, lack of insurance, or food insecurity, all factors known as social determinants of health. Without a full recovery, health may not improve, which could lead to hospital readmission and sometimes, higher levels of care.

An Orlando Health program called Readmission Advocates Collaborating in Healthcare (REACH) is helping break the cycle. REACH began in 2010 as a pilot project to provide community-based social work and case management services to patients after discharge. Eight years and thousands of patients later, REACH is a thriving program that many patients rely on for survival.

"These patients are dealing with serious and chronic medical conditions like congestive heart failure and cancer, on top of issues like substance abuse, homelessness, disability and lack of insurance," says REACH program supervisor, Stacey Gray, MSW. "We go out into the community to where they live to connect them to available services and help with processes they don't understand."

REACH case management helps each patient navigate the system

and access what many people take for granted, such as food, shelter and basic healthcare. Together, the REACH navigator and the patient set goals and create a 30-day or longer plan to achieve them.

Gray says the program wouldn't be possible without strong partnerships within Orlando Health and with other local, state and national organizations, including:

**University of Central Florida (UCF) social work interns who assess patients before discharge to see if REACH services can help.**

**The Homeless Outreach Partnership Effort (HOPE) Team which provides healthcare access on the streets and in homeless camps.**

**Second Harvest Food Bank of Central Florida, which provides food for patients with food insecurity.**

"With our community partners, Orlando Health gives people a hand up, and empowers them to improve their health and overall quality of life," says Gray.

The REACH team doesn't hesitate to go the extra distance. Social workers meet patients wherever it's convenient for them. One homeless woman met REACH navigators at a local fast food restaurant. They helped her access Social Security benefits, food



stamps, mental health treatment, a primary care physician, and get needed surgery.

Navigators have even volunteered their personal time and resources to help get patients what they need, like food for a family after hours when the food banks are closed. It's this sort of passion that helps Gray and her team reach the community's

most vulnerable citizens who are often left to fend for themselves. The team sees their successes on a much larger, personal scale.

"We're advocating for people who can't advocate for themselves. We meet them where they are and provide compassion and care for their overall health and wellness," says Gray. "It's changing people's lives."

**ROW 1, LEFT TO RIGHT:**  
Camille Charles-Blue, UCF social work intern  
Antonio Akins, UCF social work intern

**ROW 2, LEFT TO RIGHT:**  
Nichole Spaulding, MSW, REACH care coordinator, SWII  
Rachel Torres, MSW, REACH care coordinator, SWII  
Joan Spence-Daley, UCF social work intern  
Brad Seftor, HOPE team, Homeless Outreach Partnership Effort  
Stacey Gray, MSW, REACH supervisor, Corporate Care Management  
Tyronique Brown, UCF social work intern  
Angelica Jean, UCF social work intern



# STRAIGHT TALK FROM **BLACK NURSES** ROCK

**Since the HIV/AIDS epidemic hit in the 80s, African Americans and Hispanics/Latinos have made up a disproportionate number of new HIV diagnoses and HIV-related deaths in the U.S. Orlando statistics are consistent with national data: African Americans make up almost 20 percent of the population, but account for 40 percent of HIV cases. Hispanics/Latinos represent nearly 33 percent of the cases. Orange County has the third highest rate of HIV cases in Florida.**

These numbers were not lost on Melody Taylor, RN. Taylor is a clinical assistant nurse manager at Orlando Health Dr. P. Phillips Hospital and president of the Orlando chapter and co-state director for Black Nurses Rock—the nation’s largest minority nursing association. HIV/AIDS is one of the four health conditions the association focuses its education and prevention efforts on.

Thanks to the Orlando Health Community Grant Program, Orlando Health team members like Taylor can support causes they’re passionate about. With funding, Taylor and Black Nurses Rock-Orlando developed an HIV/AIDS Nurse Ambassador Program, an innovative outreach initiative focused on improving the Orlando-area statistics.

“We believe education is key to reducing the spread of HIV,” Taylor says. “But HIV/AIDS is still taboo. People don’t want to talk about it.”

The ambassador program is designed to get people talking—or at least hearing and thinking about life-saving information on

HIV prevention and detection. The grant funded educational tools for the program’s 12 volunteer nurse ambassadors, who use them in areas with the largest number of new HIV cases. Tools include a specially-designed chart to help visually explain the steps of HIV prevention and resources available for HIV testing. Nurses also distribute educational materials and safe sex kits.

Black Nurses Rock has partnered with local agencies, including Miracle of Love, Hope and Help, the Zebra Coalition and the Florida Department of Health in Orange County, to provide local resources for testing and case management.

The group is reaching residents ages 13 and older (with parental consent), using an innovative approach to connect with people where they are. Ambassadors meet with people in small groups, such as hosted gatherings in homes with family, friends and neighbors.

“We think we’ll make a bigger impact with smaller groups, where we can sit and talk to people eye-to-eye,” says Taylor.

Because detection is important to prevent the spread of HIV, nurse facilitators are also providing free, confidential testing, and counseling about reducing the risk of transmitting the disease.

Black Nurses Rock is connecting with people on a larger scale, too. In November, ambassadors reached hundreds of fans at the annual Florida Classic football game between Bethune Cookman College and Florida A&M University—the nation’s largest football game between two Historically Black College/University schools—distributing educational materials and safe sex kits. Black Nurses Rock Ambassadors are also teaming up with Central Florida agencies to plan the United States Conference on AIDS, being held in Orlando in September 2018. More than 1,000 participants are expected to attend.

“The whole HIV/AIDS prevention community is unified,” says Taylor. “Whether it’s through relationships with local agencies, or nationally through events like the conference, we’re working together and learning from each other. We’re getting people talking about HIV prevention and it’s going to make an impact.”

**LEFT TO RIGHT:**  
Novello Penick BSN, RN, MPA/HAS (retired)  
Sherikey K. Mobley ASDN, RN  
Shanta Mack ASN, LPN, COM, CHPN  
Melody Taylor MSN, RN, CCM  
Tameka A. Browne MSN, RN, CIC

In Florida,  
**29%**  
of African American people living with HIV did not receive care\*

For **highest incidences** of new HIV cases, Orange County ranks  
**3rd**  
in Florida with 458 cases\*

**100%**  
of **mother-to-child transmission of HIV cases** in Florida were from African American mothers\*

**HIV RANKED 5<sup>th</sup>**  
in causes of death among African Americans ages 25-44 in Florida\*

\*Florida Department of Health (2016)



# HARVESTING HOPE AND HEALTH



DID YOU KNOW?

The Pink Ribbon Garden is in its **third** growing season in 10 months and has harvested over **200lbs** OF VEGETABLES

**MORE THAN 65** people including **survivors and their families**, have been fed through the Pink Ribbon Garden

Survivor Sandy Campbell (pictured below) has lost **20lbs** is **off of insulin** and **lowered her cholesterol** to normal



**The year 2016 was tough for Robin Maynard-Harris, executive director and founder of Libby's Legacy, a foundation that provides free and low-cost breast health services to breast cancer patients and survivors in Central Florida. Four women in the program had recurrences, and three of them passed away. It was a reality check.**

"It was heartbreaking," remembers Robin. "Up until then, we'd beaten the odds and hadn't lost anyone in the 10 years we've been doing this." It was a heartache Robin knew all too well, having lost her mother to breast cancer in 2006.

Robin agonized about doing more to reduce the risk of recurrence for breast cancer survivors. She was encouraged by research that showed a healthy plant-based diet can reduce the rate of recurrence up to 24 percent. Eating red meat has been linked to inflammation that can feed tumor growth. But antioxidants and phytochemicals in fruits and vegetables can protect cells and may even help block future cancer growth.

Knowing that access to affordable, organically grown vegetables is a barrier for the low-income, uninsured women Libby's Legacy serves, Robin went to work on a solution. "Then it came to me. I thought 'Wait a minute, we can teach women how to grow their own food, how to cook it and why it's important,'" she recalls.

Excited about the possibilities, Robin shared her idea about a community garden with singer-songwriter and breast cancer survivor Melissa Etheridge at a breast cancer workshop on healthy foods. The women partnered, and Robin's heartache became a seed of hope that grew into the Pink Ribbon Garden Project.

Their spirit of collaboration took root and spread. Orlando Health awarded Libby's Legacy Pink Ribbon Garden Project with a \$7,500 grant. The City of Orlando donated land, and Vitas Healthcare, Orlando City Foundation and Lowes also provided financial support to help make the garden a reality.

On May 16, 2017, a garden bed, shaped like a pink breast cancer awareness ribbon, opened in Lake Druid Park. Two growing seasons later, "farmers"—survivors, kids, friends and family who've lost someone to

breast cancer—have grown and harvested nearly 200 pounds of vegetables.

Those vegetables have not only fed families, they've nourished relationships, too. For every bag a survivor harvests, she shares the bounty, delivering a bag to someone in treatment.

This distribution system means people who need it most are getting a healthy dose of cancer-fighting produce. It also means survivors connect with women in treatment and provide hope and support to families during a challenging time. "It's exciting to see friends helping friends in our community," says Robin, who has big plans for expansion.

"We're planning another garden in Orlando, and eventually planting gardens nationwide," she adds. "With the help of Orlando Health, we'll also offer nutrition and cooking classes at Libby's Legacy offices in a new kitchen installed by Lowes."

Robin has seen benefits from the garden she hadn't thought about—other health conditions were improving, too.

"After three months in the garden, one of our survivors, Sandy Campbell, lost 20 pounds, quit taking insulin after 20 years, and has a normal cholesterol level for the first time," she says. Being overweight can increase the risk of cancer recurrence, so losing weight and improving her health means this survivor is now less likely to face cancer a second time. "Another survivor shared that digging in the dirt and being with her sister survivors heals her soul."

Robin says the garden's impact on women's whole health confirms what she already knew: Libby's Legacy's partnership with Orlando Health is a perfect fit.

"Orlando Health has clearly made a difference in a way that a hospital wouldn't normally get involved," says Robin. "They're called 'Orlando Health' because they really do care about patients' total health."



**Robin Maynard-Harris**, executive director and founder, Libby's Legacy Breast Cancer Center Foundation



**Sandy Campbell**, patient services coordinator, Libby's Legacy Breast Cancer Center Foundation



Robin Maynard-Harris with Pink Ribbon Garden Project volunteers



# BUILDING STRONGER CONNECTIONS

18%

of BrainyActs participants are considered to be **Exceptional Student Education-Students** with identified academic or behavioral needs

70%

of participants showed **early warning signs** for dropping out of school prior to starting the BrainyActs program

During the 2017 school year,

77

students at **Groveland Elementary** participated in the BrainyActs program

**Eighteen months ago, Andrew was a curious young boy whose emotions sometimes got the best of him. There was a lot going on in his life, including recovering from a fire that destroyed the home he shared with his grandfather. Staying focused in class became difficult and significantly affected his grades and relationships with others.**

Jennifer Lykins, a resource teacher at Groveland Elementary School, has met plenty of students like Andrew during her 15 years of teaching. Research shows that other educators are seeing similar challenges among their students. She points to the pressures students feel from academics and standardized testing as one possible cause.

Looking for solutions, Lykins discovered curriculums that combine physical fitness, nutrition, and skills such as perseverance, resiliency and grit to help promote brain growth. Research has shown that when students are exposed to these types of lessons, they are more likely to be successful in school and in life.

Lykins was inspired to take action after a chance meeting with an Orlando Health South Lake Hospital nutritionist. With support from the hospital and help from the nutritionist, Lykins launched BrainyActs, an after-school program for third through fifth grade students.

"We essentially teach the students that making good decisions, asking questions, practicing, eating well, sleeping well and being active can help their brain grow," says Lykins. The science behind this involves changing fixed mindsets to help improve motivation, effort and achievement.

"The kids love knowing they can make their brain grow," she adds. Students learn how to take care of their bodies, and how good food and physical activity fuel their minds. They use Legos and robotics to solve real-world problems, and learn how to set goals, create action plans and achieve success.

Orlando Health South Lake has been a partner from the start, facilitating nutrition and physical fitness lessons and providing healthy snacks for the sessions. Along with community partners, the hospital also



Jennifer Lykins, Groveland Elementary teacher, with BrainyActs students



gives annually to help cover necessities such as incentive rewards and fitness equipment.

"We help kids make the connection that they have control and can be problem-solvers, which are valuable life skills," explains Lykins. "Students see they can be change agents in themselves, and their community."

Andrew, one of 77 students participating in the program, says he has learned to keep his emotions in check. His favorite BrainyActs activity was using Legos to build a water irrigation system. Andrew says it

helped him learn more about developing inventions that could help people in the future.

Lykins says she sees a different child today. "Andrew recognizes that he has the power to make and achieve personal goals and that a productive struggle is part of everyone's journey," she says, adding, "Now he serves on the safety patrol and participates in science and engineering fairs."

Groveland teachers report that they see improvement in students' ability to solve problems and in their confidence to try new things. Teachers

believe achievement levels in reading and math have increased, too. Final data for the current school year will be available in summer 2018.

Lykins launched BrainyActs believing, "If you build it, they will come." Unlike in the movie *Field of Dreams*, she's had support from the start and it meant a lot to know she wasn't in it alone.

"Orlando Health South Lake Hospital was the first partner to believe in what we were doing. It was awesome to have professionals from the community, who live and breathe health, come alongside us with support."

# COMMUNITY PARTNERS

Beyond our programs and services, the true value of our community benefit is illustrated best through the relationships we maintain with like-minded organizations. By collaborating with more than 230 not-for-profit groups, we are able to have a bigger, more meaningful impact on the Central Florida Community.

306 Foundation  
 A Gift for Teaching\*  
 Adult Literacy League\*  
 African American Chamber of Commerce\*  
 Ali's Hope Foundation  
 Always Wear Your Seatbelt Foundation  
 American Cancer Society\*  
 American College of Healthcare Executives\*  
 American Diabetes Association\*  
 American Foundation for Suicide Prevention\*  
 American Heart Association\*  
 American Lung Association\*  
 American Society for Industrial Security  
 Apopka Area Chamber of Commerce\*  
 Arab American Community Center  
 Asian American Chamber of Commerce of Central Florida\*  
 Aspire Health Partners\*  
 Associated Builders and Contractors  
 Association for Corporate Contribution Professionals  
 ATHENA International, Inc.  
 Autism Society of Greater Orlando  
 Autism Speaks  
 BASE Camp Children's Cancer Foundation\*  
 Beacon Network\*  
 Black History Committee of Orange County  
 Black Nurses Rock - Orlando  
 Bloom and Grow Society  
 Boy Scouts of America - Central Florida\*  
 Boys and Girls Club of Seminole County  
 Boys and Girls Clubs of Central Florida\*  
 Boys Town Central Florida\*  
 Brain Injury Association of Florida\*  
 Camaraderie Foundation, Inc.  
 Camp Boggy Creek\*  
 Canine Companions for Independence

Catholic Charities of Central Florida  
 Center For Independent Living\*  
 Center for Multicultural Wellness and Prevention  
 Central Care Mission  
 Central Florida Black Nurses Association\*  
 Central Florida Commission on Homelessness\*  
 Central Florida Community Arts\*  
 Central Florida Disability Chamber of Commerce  
 Central Florida Disaster Medical Coalition  
 Central Florida Hotel & Lodging Association\*  
 Central Florida Kidney Centers\*  
 Central Florida Urban League\*  
 Central Florida Victim Services Network  
 Central Florida Zoo\*  
 Children's Home Society of Florida\*  
 Children's Safety Village of Central Florida  
 City of Ocoee  
 City of Orlando  
 City of Orlando's MLK Commission\*  
 City Year Orlando\*  
 Coalition for the Homeless of Central Florida\*  
 Colon Cancer Coalition  
 Come Out With Pride\*  
 Commonsense Childbirth  
 Community Based Care of Central Florida\*  
 Community Health Centers  
 Creative City Project  
 Crohn's & Colitis Foundation  
 Cystic Fibrosis Foundation\*  
 Dave's House\*  
 Dental Care Access Foundation  
 Down Syndrome Association of Central Florida  
 Down Syndrome Foundation of Florida  
 Downtown Arts District\*  
 Downtown Orlando Partnership\*  
 Early Learning Coalitions of Orange & Osceola \*

East Orlando Chamber of Commerce\*  
 Edgewood Children's Ranch\*  
 Florida Alliance for Arts Education  
 Florida Chamber\*  
 Florida Collegiate Summer Baseball League  
 Florida Department of Health - Lake County  
 Florida Department of Health - Orange County  
 Florida Department of Health - Osceola County  
 Florida Department of Health - Seminole County  
 Florida Executive Women, Inc.\*  
 Foundation for Foster Children  
 Foundation for Seminole County Public Schools\*  
 Freedom Ride  
 Frontline Outreach  
 Garden Theatre\*  
 Gather &  
 Give Kids the World  
 Goldsboro Front Porch Council  
 GR8 to DON8\*  
 Grace Medical Home\*  
 Growing Orlando  
 Guardian Care Nursing & Rehabilitation Center  
 Habitat for Humanity Greater Orlando  
 Habitat for Humanity of Seminole County  
 HAPCO Music Foundation  
 Harbor House of Central Florida\*  
 Healing the Children  
 Healthy Start Coalition - Orange County\*  
 Heart of Florida United Way\*  
 Hebni Nutrition  
 Hispanic Chamber of Commerce of Metro Orlando\*  
 Hispanic Heritage Scholarship Fund of Metro Orlando\*  
 Historical Society of Central Florida\*  
 Holocaust Memorial Resource & Education Center  
 Hope & Help Center\*

HOPE Helps, Inc.\*  
 Human Rights Campaign  
 I Am Brave  
 i4 Business  
 IDignity\*  
 IMPOWER  
 Indian American Chamber of Commerce  
 International Drive Area Chamber of Commerce\*  
 Jewish Federation of Greater Orlando  
 Junior Achievement  
 Juvenile Diabetes Research Foundation\*  
 Kissimmee Osceola Chamber of Commerce\*  
 Lake Mary Rotary Club\*  
 Latin Community Health Advisors  
 Leadership Florida\*  
 Leadership Orlando  
 Leadership Seminole \*  
 Leadership West Orange\*  
 Leadership Winter Park \*  
 Leu Gardens - City of Orlando  
 Leukemia & Lymphoma Society\*  
 Libby's Legacy Breast Cancer Foundation  
 LIFT Orlando\*  
 Lighthouse Central Florida\*  
 Longwood Elementary  
 Macedonia Missionary Baptist Church  
 Make-A-Wish Foundation of Central and Northern Florida\*  
 March of Dimes\*  
 Mental Health Association of Central Florida  
 Metropolitan Business Association Orlando  
 MicheLee Puppets\*  
 Milk Bank of Central Florida  
 Nathaniel's Hope  
 National Alliance for Mental Illness of Greater Orlando  
 National Eating Disorder Association\*  
 Negro Spiritual Foundation  
 New Hope for Kids\*  
 Now I Lay Me Down to Sleep  
 Oakland Nature Preserve  
 Observer Media Group  
 Ocoee Lyons Club  
 Orange Blossom Family Health

Orlando After-School All-Stars  
 Orlando Ballet\*  
 Orlando Business Journal  
 Orlando City Soccer Foundation\*  
 Orlando Day Nursery\*  
 Orlando Economic Partnership\*  
 Orlando Hydrocephalus Association  
 Orlando Magic Youth Foundation  
 Orlando Museum of Art\*  
 Orlando Philharmonic Orchestra\*  
 Orlando Police Department  
 Orlando Repertory Theatre\*  
 Orlando Science Center\*  
 Orlando Shakespeare Theater\*  
 Oviedo-Winter Springs Regional Chamber of Commerce\*  
 Pancreatic Cancer Action Network  
 Pet Alliance of Greater Orlando  
 Polis Institute  
 Preeclampsia Foundation  
 Primary Care Access Network\*  
 Prospera\*  
 Quest, Inc.\*  
 Rescue Outreach Mission  
 Rock Lake Middle School  
 Rollins College\*  
 Rollins College: Philanthropy & Nonprofit Leadership Center\*  
 Ronald McDonald House Charities of Central Florida\*  
 Rotary Club of Dr. Phillips\*  
 Rotary Club of Lake Buena Vista Foundation\*  
 Rotary Club of Lake Mary\*  
 Rotary Club of Seminole South  
 Rotary International  
 Second Harvest Food Bank of Central Florida\*  
 Seminole County Cultural Arts Council\*  
 Seminole County Regional Chamber of Commerce\*  
 Seminole State College Foundation\*  
 Seniors First\*  
 Shepherd's Hope\*  
 SoDo District  
 South Lake Chamber of Commerce  
 Spina Bifida Association  
 Sports 4 Kids  
 St. Baldrick's Foundation  
 The Christian Sharing Center\*

The Gift of Swimming  
 The Roth Family Jewish Community Center of Greater Orlando\*  
 Town of Windermere  
 Tri & Run West Orange  
 UCF Go Baby Go!  
 United Against Poverty\*  
 United Arts of Central Florida\*  
 United Cerebral Palsy of Central Florida\*  
 United Negro College Fund\*  
 University of Central Florida Alumni Association\*  
 University of Central Florida Chapter of Kappa Alpha Theta and Friends of Abused Children, Inc.  
 University of Central Florida Health Awareness and Prevention Society  
 University of Florida/IFAS Extension Orange County  
 University of Florida/IFAS Extension Seminole County  
 Valencia College  
 Valencia Foundation\*  
 Valencia Promise Take Stock in Children\*  
 Victory Cup Initiative\*  
 Visit Orlando\*  
 West Orange Chamber of Commerce\*  
 West Orange Habitat for Humanity  
 West Orange Healthcare District - Healthy West Orange  
 West Orange High School  
 West Orange Junior Service League  
 Windermere Rotary  
 Winter Garden Arts Association  
 Winter Garden Heritage Foundation  
 Winter Garden Police Athletic League  
 Winter Garden Rotary  
 Winter Park Chamber of Commerce\*  
 Winter Park Day Nursery\*  
 WMFE\*  
 Women's Club of Ocoee  
 Women's Executive Council  
 YMCA - Dr. P. Phillips\*  
 YMCA - Roper\*  
 YMCA - Teen Achievers\*  
 YMCA of Central Florida  
 Zebra Coalition\*

\*Denotes Orlando Health board representation

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