ORLANDO HEALTH®



2016 COMMUNITY BENEFIT REPORT



ON THE COVER: Detail from "Orlando Standing With Pride" by Anna A-Kissoonlal.

The painting was donated to ORMC, where it now hangs, as a symbol of the strength and courage of all who lost their lives, the survivors and everyone that helped during the Pulse tragedy.

Dedicated



In this 2016 Community Benefit Report, you'll learn about community outreach programs that are transforming the health and safety of our citizens.

Our Community Grant Program invests in the community by funding initiatives, such as a campaign for safer car seats and a farmers market that fills a void in a "food desert" that lacks a grocery store and access to fresh produce. We've also supported a program at the University of Central Florida to help children with delayed or hindered mobility gain independence of movement with customized, motorized toy cars.

We pay special tribute in this report to the hundreds of Orlando Health team members who demonstrated extraordinary poise and courage as our community faced the unthinkable, tragic event of the Pulse nightclub shooting on June 12, 2016. Orlando Health received numerous community awards for our medical care coordination during this crisis.

Making a positive difference in your life and the life of our community is a driving force behind Orlando Health. We are committed to providing you with the kind of care we all want to receive — care that's aimed at improving your health by blending advanced technologies with kindness, compassion and respect.

Sincerely,

David Strong
President and CEO
Orlando Health

Orlando Health

\$2.8 BILLION

not-for-profit healthcare organization and community-based network of physician practices, hospitals and outpatient care centers throughout Central Florida.

HOSPITALS

A statutory teaching hospital system, Orlando Health is proud to offer the region's only Level One Trauma Center; the area's first heart program; specialty hospitals dedicated to children, women and babies; a major cancer center; and long-standing community hospitals.

- 1 Orlando Health Orlando Regional Medical Center
- 2 Orlando Health Arnold Palmer Hospital for Children
- 3 Orlando Health Winnie Palmer Hospital for Women & Babies
- 4 Orlando Health UF Health Cancer Center
- 5 Orlando Health Dr. P. Phillips Hospital
- 6 Orlando Health Health Central Hospital
- 7 Orlando Health South Seminole Hospital
- 8 Orlando Health South Lake Hospital

AREAS OF EXPERTISE



HEART AND VASCULAR



CANCER



NEUROSCIENCES AND SURGERY



PEDIATRIC ORTHOPEDICS SPORTS MEDICINE

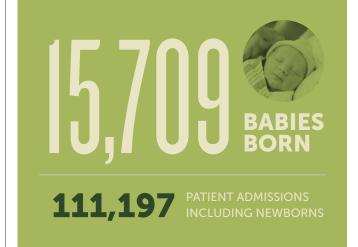


NEONATOLOGY AND WOMEN'S HEALTH



2,847

157FACULTY MEMBERS



The organization includes an extensive network of physicians representing more than 40 specialties and primary care; eight wholly-owned or affiliate hospitals; a skilled nursing and rehabilitation center; and multiple outpatient care centers offering urgent care, same-day surgery, and laboratory, imaging and rehabilitation services.



COMMUNITY BENEFIT FINANCIALS

Based on: A Guide for Planning & Reporting Community Benefit, Catholic Health Association (CHA) of the United States, 2008 edition.

\$69,382,950

CHARITY CARE

Charity care is the total cost of services incurred by Orlando Health to provide medical services to those patients who have demonstrated their inability to pay. Charity care does not include bad debt.

\$68,846,680

COMMUNITY BENEFIT PROGRAMS AND SERVICES

\$114,774,672

MEDICAID AND OTHER MEANS-TESTED PROGRAMS SHORTFALLS**

TOTAL COMMUNITY BENEELT

\$253,004,302

\$18,192,849

MEDICARE SHORTFALLS**

\$165,451,421

BAD DEBT

Bad debt is the total cost of services incurred by Orlando Health for services provided to patients who have not paid their bills and who have not demonstrated their inability to pay.

\$484,157

COMMUNITY-BUILDING ACTIVITIES

Community-building activities include programs that address the root causes of health problems, such as poverty, homelessness and environmental problems. Costs of these activities include cash, in-kind donations and budgeted expenditures for the development of a variety of community-building programs and partnerships above reimbursement.

TOTAL VALUE TO THE COMMUNITY

\$437,132,729

**Medicare, Medicaid, and other means-tested programs pay Orlando Health less than it costs the organization to provide care to its Medicare, Medicaid and other means-tested programs patients. The amounts shown are the actual costs to provide these services above reimbursement.



Thomas Smith, MD, Emergency Medicine Resident; Carlos Alvarez, UV Environmental Tech; Maricelis Pagan, Medical Technologist, Sr; Susan K. Ono, BSN, RN, PCCN-K, Trauma Program Manager; Ben Wilkinson, Security Officer

Making Every Second Count

Orlando Health's lifesaving care during America's deadliest mass shooting

In the early morning hours of Sunday, June 12, 2016, team members in Orlando Regional Medical Center's Emergency Room and Level One Trauma Center were having a quiet night and discussing who might go home early. Within minutes, their world changed. At 2:04 am, the first shooting victim arrived, brought in from the nearby Pulse nightclub with reports of dozens more to come.





Alerted to what would become the deadliest mass shooting in modern U.S. history, the Emergency Room (ER) staff called in 20 additional team members to help manage the crisis. Surgery ramped up from two available operating rooms (ORs) to six, fully staffed ORs. Chadwick Smith, MD, the trauma surgeon on call, rapidly assembled a team of six additional trauma surgeons, along with vascular and orthopedic surgeons and anesthesiologists.

Thirty-six patients arrived in 36 minutes, by ambulance and police vehicles, and even a pick-up truck owned by an officer. As the only Level One Trauma Center in Central Florida, ORMC has a team ready to provide rapid diagnosis and immediate treatment for life-threatening injuries 24/7. The sheer volume of trauma on this night put the team to the ultimate test.

Total Team Effort

The hospital's security team and all available hands transferred incoming gunshot-wound victims to gurneys, swiftly filling all available exam rooms. Additional victims waited in the hallways or in beds near the nursing station. Dr. Smith quickly evaluated each of the 44 people brought from the nightclub.

ER doctors, residents, other physicians and nurses applied tourniquets, bandaged wounds and sent patients with the most urgent, life-threatening injuries to surgery. Guest Services personnel stepped out of their normal roles as goodwill ambassadors to put pressure on bleeding wounds.

Surgical teams operated tirelessly to repair organs, remove injured bowels, sew up torn arteries and blood vessels, and massage hearts that had stopped beating. This team response, expert emergency care and coordination between departments exemplified on a large scale the care the ORMC Level One Trauma Center is equipped to provide at every hour of the day.

As the medical team worked without pause in the ER and operating rooms, they endured the additional stress of an active-shooter alert, issued to indicate a shooter might be within the hospital. The alert later

proved to be inaccurate, but in the initial hours of the crisis, hospital staff remained focused on their patients' well-being at the risk of their own personal safety.

Throughout the crisis, other team members also stepped up to perform critical tasks: Environmental Services personnel cleaned and disinfected exam rooms rapidly, wiping away considerable amounts of blood. The organization's leaders, including David Strong, president and CEO, coordinated distribution of supplies.

In less than 12 hours, 75 surgeries were performed and 550 units of blood given to sustain life. Of the 44 people who came through ORMC's doors on that tragic night, 35 were saved. While the staff continues to mourn those nine whose wounds proved fatal, they are grateful for the coordinated, rapid response of their trauma center that empowered the team to save so many others.

Equally gratifying was the team's ability to provide medical care for the 450 patients already hospitalized when the tragedy occurred. As of 10:00 am Sunday morning, the ER and Level One Trauma Center were re-stocked. Thirteen unrelated surgeries were performed over the course of the day, appropriate patients went home, and hundreds of patients continued to receive quality care.

Preparation Key to Coordinated Response

More than 400 team members pitched in during the initial hours following the Pulse shooting. Environmental Services, Chaplains, Guest Services, Laboratory, Surgery, Supply Chain, Blood Bank, Security, External Affairs & Community Relations.







Respiratory Therapy and Patient Transport all assumed vital roles, alongside doctors and nurses.

What might have devolved into chaos on the night of June 12 proved to be a well-orchestrated effort at ORMC, thanks to meticulous preparation by the hospital Emergency Preparedness and Safety team, the entire Orlando Health system and other community organizations.



System-wide Emergency Response Drill | March 2016

On the night of the tragedy, Mark Jones, senior vice president of Orlando Health and president of ORMC, activated a Hospital Incident Command System to coordinate all aspects of the emergency response effort.

"The team trained, and when the moment came, they did their job extraordinarily well and at a level of intensity that none of us ever wanted to have to prove," Jones says.

System-wide emergency response drills over two months in early 2016 provided critical preparation for the real event. They included a mass casualty drill involving 57 agencies, 15 hospitals and 17 buses to transport 533 volunteer victims. During the drill, two waves of patients arrived at ORMC, including a mock shooter. The FBI, Orlando Police Department and Florida Department of Law Enforcement all participated in the drill.

A comparison of photos taken during that exercise and on June 12 shows doctors and staff in the same place doing the same things. "It's eerie, but there is no doubt the full-scale exercise helped save lives," says Eric Alberts, corporate manager, Emergency Preparedness for Orlando Health.

Dr. Smith who saw firsthand the victims as they poured into the ER, affirmed the value of the drills: "You need to practice for these types of things. It's about figuring out what you don't know. We may think we don't have time for all of the drills, but they do make a difference."

Establishing a Center of Refuge

As events unfolded, more than 225 friends and

family members gathered at the hospital during the night and into the morning. The hospital had become the community's center of refuge, and Holly Stuart, director of patient experience, arrived at ORMC early that morning to provide assistance. Stuart, who had been expecting 40 people, went into high gear, arranging for food and water, gathering cell phone chargers for guests,

recruiting Spanish interpreters and calling in spiritual counselors for those who were grieving. A clinical provider helped guests with fainting episodes and other physical ailments.

"We have a leadership team that brings strong skills to provide gracious hospitality," Stuart says. "That Sunday morning, we saw several team members showing up looking to help."

Amy DeYoung, administrator for Allied Health Services, took the lead in developing a hospital communication resource for families looking for their loved ones. She offered her personal email address to families and became the catalyst in connecting descriptions and identifying information to the hospital staff and law enforcement so that families could be reunited.

"That day, we really took care of our community, both emotionally and physically," she says.

A Unified Front

The superb crisis management executed by the ORMC Level One Trauma Center arguably created a protocol for the entire country on how to handle a mass casualty event. For the Orlando Health team, the events of June 12, 2016, left a permanent impression of a trauma center stretched to capacity and responding exceptionally in the face of community tragedy.

The team developed a guiding principle to help them remember: "This day and every day."

They strive to deliver medical care with a selfless spirit every day, in every encounter with patients and families of the Central Florida community.

CALLS TO OUR OPERATORS ON SUNDAY, JUNE 12.

TEAM MEM WORKING I EMERGENC WITHIN A M OF THREE H ORIGINALL 32 TEAM M

TEAM MEMBERS WERE
WORKING IN THE
EMERGENCY ROOM
WITHIN A MATTER
OF THREE HOURS —
ORIGINALLY THERE WERE
32 TEAM MEMBERS.

THE ORLANDO HEALTH COMMUNITY GRANT PROGRAM

The Orlando Health Community Grant Program is one way Orlando Health invests back into our community, providing support for the important work being done in Central Florida.

The 2016 grant recipients are:

Center for Multicultural Wellness and Prevention

Central Florida
Disaster Medical
Coalition

Children's Home Society of Florida

Community Health Centers

Dental Care Access Foundation

> Frontline Outreach

Grace Medical Home

Second Harvest Food Bank

Florida Department of Health in Seminole County

Arnold Palmer Medical Center Transport Team

Howard Phillips Center Teen Xpress

15,000

We assisted about 15,000 parents with their car seats in 2016.

DID YOU KNOW: NEARLY 3 OUT OF 5 CAR SEATS ARE USED INCORRECTLY



CERTIFIED CHILD PASSENGER SAFETY TECHNICIAN

We are one of the few hospitals that offer a certified child passenger safety technician at discharge to assist the parents in properly harnessing their child and installing their car seat.





Car Seats Matter

The consequences associated with a baby or child not secured in a safe car seat are chilling. In fact, motor vehicle crashes are a leading cause of death among children in the United States, and studies have shown that an estimated 59 percent of car seats are misused, putting children's safety in jeopardy.

Lina Chico, manager of support services at Arnold Palmer Medical Center, and Valerie Mardle, philanthropy director for Children's Home Society of Florida, recognized a need in the community for car seat assistance, but required funding to move forward with their respective initiatives. Both found support through the Orlando Health Community Grant Program.

"The grant program, launched last year, allows team members of Orlando Health the opportunity to support causes they are passionate about and expand their reach beyond the hospital walls," says Lainie Fox Ackerman, JD, community benefit director at Orlando Health. "And for community organizations, grant support can help them make a greater impact."

Lina, who has been with Orlando Health for eight years as part of the transport team, saw the need for community car seat assistance in her daily work helping families coming to and going from the hospital. Broken car seats, improper installation and mildew topped the list.

"I just knew we could do so much more," says Lina, who is a certified child passenger safety technician. "Before the grant, the Orlando area didn't have a lot of choices for car seat education or events. We are so grateful."

Lina's "Car Seat Matters" program received a \$5,000 grant. Partnering

with the Children's Safety Village of Central Florida, they were able to purchase 59 new car seats. The money also helped Lina's program conduct five free "checkpoints" in the community and four child seat safety classes at Arnold Palmer Hospital for Children. The checkpoints, at which car seats were evaluated and replaced if necessary, reached more than 100 families.

As part of its Healthy Families initiative, The Children's Home Society of Florida conducted similar programs with their \$15,000 grant. The nonprofit's largest event, with assistance from Orlando Health team members, attracted 13 families.

"We conducted a 30-minute workshop and 19 car seat inspections," says Valerie. "Fourteen seats were distributed to families whose seats were either damaged, expired or not the correct seat for the child." The organization also conducted many smaller, independent events, as well as one-on-one visits with families.

"This grant allowed us to educate families and help those who didn't have access to proper car seats," says Valerie. "As part of our mission to support families and children, car seat safety is very important."

Very important indeed. According to Safe Kids Worldwide estimates, when seated in a properly installed car seat, the lives of up to 71 percent of all infants involved in car crashes are saved.

GOLDSBORO FARMERS MARKET STATS



DID YOU KNOW

Goldsboro, the second town in Florida incorporated by African-Americans, was among the largest vegetable-shipping hubs in the nation in 1911.

To Market To Market

The community of Goldsboro, tucked away within the city of Sanford south of Lake Monroe, has a proud heritage. The farming community founded more than 120 years ago is one of the oldest African-American communities in the country.

Unfortunately, the financially struggling Goldsboro is also a designated food desert by the United States Department of Agriculture, leading to high incidences of diabetes, heart disease and obesity. But strides are being made to change all of that.

The Florida Department of Health in Seminole County, working with Goldsboro Front Porch Council and the City of Sanford, has opened a farmers market at the Westside Community Center, offering residents access to locally grown fresh fruits and vegetables.

Launched December 2, 2016, the start-up farmers market was made possible through the Orlando Health Community Grant Program. A \$25,000 grant paid for set-up materials and provisions, marketing, and a farmers market coordinator position.

"The market would be very difficult without this grant," says Donna Walsh, health officer for the Department of Health in Seminole County. "It would have had a much slower start."

The idea for a farmers market grew out of a survey aimed at reversing the growth of health issues festering in Goldsboro. Much of that is attributed to the lack of a grocery store or access to healthy foods. Prior to earning the grant from Orlando Health, Donna's office distributed 100 grow boxes to create the seeds for establishing community gardens that produce fresh fruit and vegetables.

"From there, our community partners wanted to create a more farm-to-table model, such as a farmers market," says Donna. The idea thrives on bringing partners together to provide accessible and convenient nutritious foods, thereby creating a path to healthier lifestyles within the community.

Venise White, grants writer and community programs manager for the Department of Health in Seminole County, says some of the grant money is allocated as stipends for vendors who participate, since there is uncertainty in how much business will be garnered at the moment. There is no vendor fee for the space as well.

The market has grown from three to six vendors, including Jason Files Produce, Winter Park Honey and MelloStevesPnuts, and attendance has increased weekly to about 40 residents. The Goldsboro market is open from 2:00 pm – 6:00 pm every Friday; the weekday was chosen as not to compete with established area Saturday markets.

The next steps are to move the market to a permanent facility and recruit residents who grow their own produce to participate as vendors. That would bring the farming community aspect of their heritage full circle.

"It's a work in progress," admits Donna. "We have a lot of exciting things taking place to make this a healthier area to live."

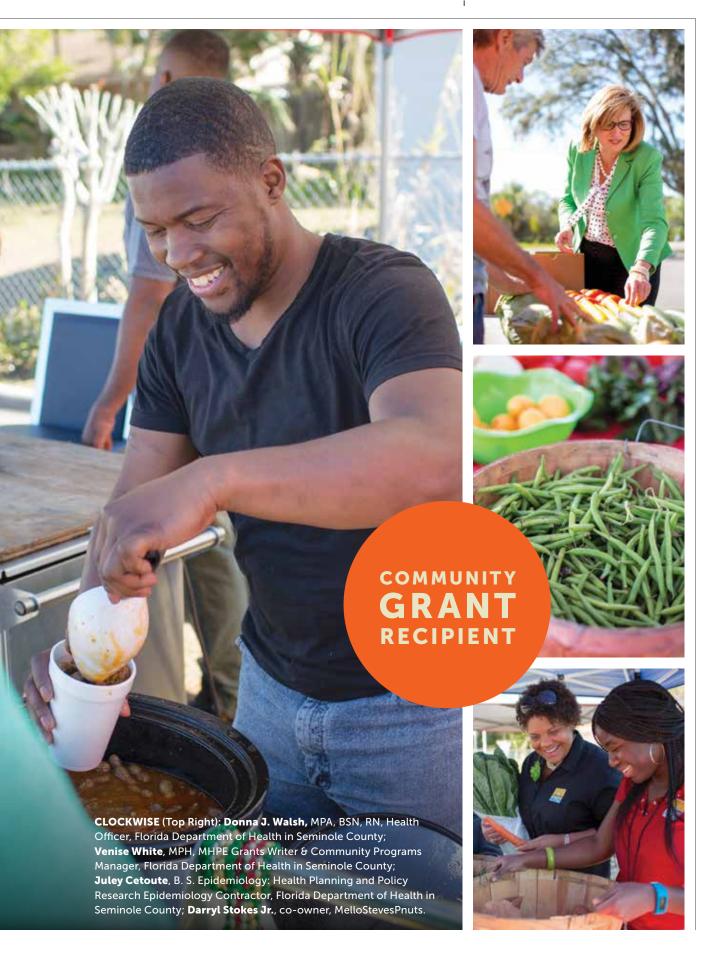
FOR MORE INFORMATION ABOUT THE GOLDSBORO FARMERS MARKET: contact Venise White at 407.665.3008 or visit the Healthy Seminole County Facebook page for farmers market updates.



18 FLAVORS

Winter Park Honey offers over 18 different flavors of honey every week, each offering a variety of health benefits. 125 LB

MelloStevesPnuts has sold over 125 pounds of peanuts at the Goldsboro Farmers Market.





FOR THE FIRST TIME IN HIS YOUNG LIFE, Lucas Mueller is able to explore his surroundings. The smile on his face behind the wheel of his very own car is both heartwarming and encouraging as he works to gain the mobility limited by Lennox-Gastaut syndrome, a form of childhood onset epilepsy.

The University of Central Florida's (UCF) Go Baby Go! is a new initiative that gives two-and-a-half-year-old Lucas and other children with delayed or hindered mobility a chance to experience the independence of discovering their own little world. The idea is relatively simple: purchase off-the-shelf motorized toy cars, then rewire and retrofit them for children with unique abilities.

Dr. Jennifer Tucker, pediatric specialist and physical therapy clinical director at UCF, brought the program to UCF in 2015. The program was founded in 2012 by Dr. Cole Galloway, professor and infant behavioral specialist at the University of Delaware. Today, Go Baby Go! boasts 60 chapters

nationwide. The UCF chapter is one of the more successful organizations, due to community partnerships and a strong volunteer base.

Seeing the positive impact that this new-found mobility has on these children and understanding its importance for their physical, cognitive and social development, the Orlando Health Community Benefit department and Arnold Palmer Hospital for Children's Outpatient Rehabilitation joined on as active supporters of UCF's program.

"By bringing community partners together to help advance this program, Orlando Health and UCF are opening up new worlds of discovery for children with mobility issues," says Lainie Fox Ackerman, JD,



community benefit director at Orlando Health.

Community Partnerships

Go Baby Go! Workshops — also known as builds — for parents and therapists bring together community leaders and students to retrofit the cars. Prior to the workshops, the cars are rewired by UCF students so that toddlers can make the car move forward with the touch of a button on the steering wheel.

"We have students involved from a variety of different disciplines, from engineering to physical therapy," explains Dr. Tucker. "The fuel that makes it run is the students."

At last year's workshop, volunteers from Orlando Health, Orlando City Soccer and Arnold Palmer Invitational took part in the build at UCF. Ten red Lightening McQueen cars were customized for each child depending on their needs. The miniature automobiles were decorated with stickers and decals that the children chose before they got behind the wheel and lined up for their big ride. Funding from Orlando Health provided 10 cars in 2016, 10 cars in 2017, plus individual builds for children throughout the year.

"It's an emotional roller coaster and a win for the therapists, for us and for all partners," says Dr. Tucker. "The families and parents are the beneficiaries. When a child laughs for the first time or siblings fight over a toy car for the first time, that's exciting. At the end of the day, it's all about the child. You want them to be thinking or saying, 'It's so easy to make it move! I push a button and I can make it move!"

The program's grassroots efforts are growing fast due to three major attributes: the program is affordable, innovative and accessible. Affordability is especially important. Many "adaptive" products for children with unique abilities are expensive, adding further financial burdens on families.

"The cars give them a chance to be mobile," says Katie Kinder, occupational therapist and supervisor of Arnold Palmer Hospital's Outpatient Rehabilitation. "While there are wheelchairs for toddlers, it's a huge investment. This is affordable."

Katie says the goal is to involve children with mobility issues in the program at a young age to help boost confidence. Most of the children taking part in Go Baby Go! cannot walk, and these recrafted cars offer them the freedom to explore and learn on their own.

Positive Results

Angie Krahn, Lucas's physical therapist at Arnold Palmer Hospital's Outpatient Rehabilitation, says studies show an array of positive results when children with little or no mobility get the chance to move about like other kids.

"Lucas understands he can get somewhere new," says Angie. "I see him more motivated to move. And he understands the cause and effect aspect. The cars help these kids find their environments."

When Angie learned of Go Baby Go!, she encouraged Lucas's parents, Megan and Cory, to apply for one of the cars. Dr. Tucker selects the recipients based on applications received online.

"He does like to push buttons," says Megan. "We were extremely pleased to be chosen." Lucas is one of the 10 children who received a car in 2016. The cars are offered to the families at no charge and maintained by UCF if any adjustments are needed. When the child outgrows the car, families are asked to return it to UCF so another child can share the experience.

Since Lucas received his car, Megan says his confidence to be mobile has steadily increased. "He travels down hallways at home," she says. "He takes it outside onto the sidewalk. He loves that car."

"Our goal and our hope is that he will walk on his own, and he is starting to show signs that he will, especially with a gate trainer," she adds. "We thank everyone involved. We are so blessed."

"Our goal and our hope is that he will walk on his own, and he is starting to show signs that he will..."



children with motor impairments at the workshops received modified toy cars to allow them the opportunity to play and participate with their peers.

160

volunteers from across Orlando Health, Orlando City Soccer Club, Arnold Palmer Invitational, UCF, and other community organizations came together to build cars for kids.

OUR PARTNERS

Beyond our programs and services, the true value of our community benefit is illustrated best through the relationships we maintain with like-minded organizations. By collaborating with more than 130 not-for-profit groups, we are able to have a bigger, more meaningful impact on the Central Florida community.

- 100 Black Men of Orlando, Inc.
- *Adult Literacy League
- *African American Chamber of Commerce of Central Florida
- *A Gift for Teaching
 Ali's Hope Foundation
 Always Wear Your Seatbelt
 Foundation
 Alzheimer's & Dementia
- Resource Center
- *American Cancer Society
- *American Diabetes Association
- *American Foundation for Suicide Prevention
- *American Heart Association
- *American Lung Association Apopka Area Chamber of Commerce
- *Arab American Community Center
- *Asian American Chamber of Commerce
- *ATHENA International
 Autism Society of Greater Orlando
- *BASE Camp Children's Cancer Foundation
- *Beacon Network, The
- *Camp Boggy Creek
 Canine for Companions
 Center for Independent Living
- *Central Florida Black Nurses Association
- Central Florida Disability Chamber of Commerce
- *Central Florida Hotel & Lodging Association
- *Central Florida Kidney Centers
- *Central Florida Partnership Central Florida Public Schools Pantries
- *Central Florida Urban League
- *Central Florida Zoo
- *Children's Advocacy for Osceola, Inc.
- *Children's Home Society
- *Children's Safety Village Christian Service Center of Central Florida City of Orlando
- *City Year
- *Coalition for the Homeless of Central Florida Colon Cancer Coalition
- *Community Based Care
- of Central Florida
 Community Health Center, Inc.
 Cornerstone Hospice Foundation
 Cystic Fibrosis Foundation
 Down Syndrome Foundation
 Downtown Arts District

- Downtown Orlando Partnership
- * Downtown South
- *Early Learning Coalition of Orange County
- *East Orlando Chamber of Commerce
- * Edgewood Children's Ranch Florida Alliance for Arts Education
- * Florida Chamber of Commerce Florida Executive Women Foundation for Foster Children
- * Foundation for Seminole County Public Schools
- *Foundation for Seminole State College
- *Garden Theatre
- *Girl Scouts of Citrus Give Kids the World
- *Gr8 to Don8
- *Grace Medical Home
- *Grove Counseling Center, The Habitat for Humanity
- * Harbor House of Central Florida
- *Health Care Center for the Homeless
- *Healthy Start Coalition, Orange County
- *Heart of Florida United Way
- *Hispanic Business Initiative Fund
- * Hispanic Chamber of Commerce of Metro Orlando
- *Hispanic Heritage Scholarship Fund
- *Hope & Help Center
- *HOPE Helps, Inc.
- *IDignity
 - Indian American Chamber of Commerce
- * International Drive Resort Area Chamber of Commerce
- * Jewish Community Center Jewish Federation of Greater Orlando
- *Junior Achievement
 Juvenile Diabetes Research
 Foundation
- Kissimmee Osceola County Chamber of Commerce
- * Leadership Florida Leukemia/Lymphoma Society
- *Lift Orlando Macedonia Missionary Baptist Church
- *Make-a-Wish Foundation
- *March of Dimes
- * Martin Luther King Jr. Holiday Commission

MBA Orlando

Mental Health Association of Central Florida

- Nathaniel's Hope
- National Alliance for Mental Illness
- *National Eating Disorder Association
- *New Hope for Kids
- Orange County Government
- *Orange County Regional History Center
- *Orlando Ballet
- *Orlando City Soccer Foundation
 Orlando Community Arts
- *Orlando Day Nursery
- *Orlando Economic Development Commission
- Orlando Magic Youth Foundation
- *Orlando Museum of Art
- *Orlando Philharmonic Orchestra Orlando Police Department
- *Orlando Repertory Theatre
- *Orlando Science Center
- *Orlando Shakespeare Theater
- *Oviedo-Winter Springs Chamber of Commerce
- *Rescue Outreach Mission
- *Ronald McDonald House Charities of Central Florida

Runway to Hope

Second Harvest Food Bank

Seminole County Cultural Arts Council

- *Seminole County Regional Chamber of Commerce
- Seminole Cultural Arts Council
- *Seniors First
- *Sharing Center, The
- *Shepherd's Hope, Inc.
 Spina Bifida Association
 Sports 4 the Kids
 Summer of Dreams
- *Take Stock in Children
 UCP of Central Florida
- *United Arts of Central Florida
- *United Negro College Fund
- *University of Central Florida Alumni Association

University of Central Florida College of Medicine

University of Central Florida Health Awareness and Prevention Society

*Valencia College

Victim Services Coalition of Central Florida

- *Victory Cup Initiative
- *Visit Orlando
- *West Orange Chamber of Commerce
- *Winter Park Chamber of Commerce
- *WMFE UCF
- *YMCA of Central Florida

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